

Terms and Conditions

General conditions

Registration will not be confirmed until the registration fee is fully paid.

For the participants of the „EVA 2019 conference in Zagreb, Croatia, July 1-5, 2019.“, we have reserved rooms in various price category hotels. Accommodation reservations are handled through the on-line registration form. Click here to view the list of hotels and accommodation prices.

Registrations and requests by phone will not be accepted. We reserve the right to confirm bookings in other price categories if the requested category is fully booked. Hotel reservations will be confirmed upon receipt of the payment.

Confirmation of registration will be sent by e-mail. If you do not receive any confirmation of your booked services within 7 days, it is your responsibility to check back with the organizer. Your acceptance of these terms and conditions is considered final and cancellation conditions will apply as soon as the registration process is finalized.

It is the responsibility of all registrants to ensure that they have all necessary documents required to enter Croatia. The process of obtaining all required documents may take up to several months, so it is recommended that registrants plan appropriate action accordingly.

Cancellation and refund policy

All cancellations must be sent in writing to the technical organizer's e-mail address eva2019@globtour.hr and are subject to the following cancellation charges:

Accommodation cancellation before April 15th 2019: no charges, however an administration fee of 30,00 € / 250,00 HRK will be charged*

Accommodation cancellation from April 15th 2019 until May 15th 2019: cancellation fee of 100% of the first night will be charged

Accommodation cancellation from May 15th 2019, including early departure, belated arrival or no-show: cancellation fee 100 % of reserved accommodation

Registration cancellation before April 15th 2019: no charges, however an administration fee of 30,00 € / 250,00 HRK will be charged*

Registration cancellation from April 15th 2019 until May 15th 2019: Organizer will refund 80% of the cost of the registration fee, however an administration fee of 30,00 € / 250,00 HRK will be charged*.

No refund will be granted after May 15th 2019 or in case of early departure, late arrival or no-show.

Any name changes of the purchased registration fee are 50,00 €.

All refunds will be processed after the conference.

* deducted for any transfer fees

Disclaimer

Globtour Event Ltd. will ensure the privacy of personal data provided by guests, in a manner that it will collate only the necessary, essential customer/user data needed to fulfil obligations. Globtour Event Ltd. will inform customers of the manner in which their data will be used, with the choice of use of their information, including the ability to decide whether or not they wish their name to be removed from lists used in marketing campaigns. All user data is strictly protected and available only to employees who need that data for their work. All employees of Globtour Event Ltd. and their business partners are responsible for enforcing these rules of privacy protection.

All payments will be effected in Croatian currency. The fee your credit card account will be charged for is obtained through the conversion of the price in Euro into Croatian Kuna according to the current exchange rate of the Croatian National Bank on the day of the payment. When charging your credit card, the same amount is converted into your local currency according to the exchange rate of credit card associations. As a result of this conversion there is a possibility of a slight difference from the original price stated on our web site.